

Terms and conditions for promotional offers

Version dated 28/01/2026

Coinhouse is a simplified joint stock company with a capital of €210 000, whose registered office is located at 14 avenue de l'Opéra 75001 Paris, France, registered under number 815 254 545 RCS de PARIS (hereinafter "Coinhouse"), registered with the AMF as a Service Provider for Digital Assets, also known as Crypto-assets, under the number: E2020-001 COINHOUSE provides a customer base of Consumers and legal entities (the "Coinhouse") with access to Services (as defined below) relating to Crypto-assets. COINHOUSE allows its customers to perform the Services through its Website, its Mobile Application and/or through a Customer Representative.

The specific terms and conditions of each Offer are detailed below and/or on the Website.

Unless otherwise stated in the specific terms and conditions, each Offer is personal, non-exchangeable and non-transferable. Offers cannot be combined. Customers may only benefit from an Offer once.

To participate in and benefit from an Offer, the Customer must have a Validated Customer Account (an account that has been verified and is not suspended, blocked or closed, in accordance with the [Company's general terms and conditions of use](#)). If the Client's Account is suspended, blocked, or closed before the allocation of the rewards provided for under each Offer, the Reward cannot be granted to the Client.

The Company reserves the right to modify the terms and conditions of the Offers and/or substitute one Offer for another at any time. However, the Company may not modify the terms and conditions of an Offer once the Customer has fulfilled the conditions for benefiting from it.

The Company shall not be held liable if a Customer is unable to benefit from an Offer due to a technical malfunction, fraudulent use of their Account or any other cause beyond its control. Any abuse or misuse of these terms and conditions by the participating Customer shall be considered fraud and the Company shall take such measures as it deems appropriate, such as closing the Account concerned or cancelling the Offer.

Words beginning with a capital letter have the meaning given to them herein or, failing that, in the Company's general terms and conditions of use.

These terms and conditions are subject to French law. Any dispute relating to the Offer shall fall within the exclusive jurisdiction of the French courts.

1. First purchase offer “Welcome Bonus”

Offer Validity Period

The Offer is available from 01 January 2026 until 28 February 2026. It is only available to Customers whose Account is created and validated during the Offer validity period.

Eligibility requirements

To benefit from the Offer, the Customer must:

- be a physical person holding a Validated Customer Account (in accordance with the terms and conditions set out in the Company's current General Terms and Conditions of Use) ;
- make an initial purchase of a crypto-asset (excluding simple deposits in euros) from their Account, for a minimum amount of €20 including fees, within a maximum of 7 days following validation of their Account;
- not have previously benefited from the Offer.

Only one bonus is granted per Customer.

Bonus Amount and Payment

Customers who meet the eligibility requirements will receive a bonus in crypto-assets, the amount of which is determined at random, according to the following distribution:

- 90% chance of receiving the equivalent of €5 in crypto;
- 6% chance of receiving the equivalent of €10 in crypto;
- 3% chance of receiving the equivalent of €50 in crypto;
- 1% chance of receiving the equivalent of €100 in crypto.

To claim the bonus, the Customer must follow the steps on their device after confirming their first purchase. The bonus is then automatically credited to the Customer's Coinhouse crypto wallet.

The Customer has one (1) month after confirming their purchase to activate their bonus. After this period, the bonus will no longer be available.

The activated bonus will be credited in the same crypto asset as the one purchased during the first transaction.

The amount of the bonus paid in crypto equivalent is determined at the time of payment, based on the current market price.

The bonus payment may take up to five (5) business days.

Use of the Bonus

The credited bonus is immediately available in the Customer's Wallet.

The bonus is non-exchangeable, non-transferable and non-refundable.

In the event that the Customer's Account is closed, suspended, or blocked before the bonus is credited, the bonus will not be granted and no compensation may be claimed.